Below is a list of some of the enhanced precautions we have taken to protect you in addition to extensive team training on infection control and patient management procedures.

- 1. Personalized arrival procedures to guide you from the office directly to treatment rooms to eliminate contacting surfaces;
- 2. Maintain distancing in the reception area for essential caregivers and parents of minors if they cannot wait in a vehicle or outside the clinic (if clinic is full);
- 3. Plexiglass installed at reception desk and hand sanitizer station
- 4. Removed magazines and items that can harbor or transfer germs of any kind. Hand sanitizers will be positioned throughout the clinic;
- 5. We require a mask to be worn by ALL patients upon entering the office (please bring your own masks);
- 6. Require hand washing or hand sanitizing before all appointments by our team and by our patients;
- 7. Introduce an oral pre rinse by all patients to reduce exposure to germs;
- 8. Require all team members to undergo periodic testing for COVID-19 and antibodies for the earliest detection of exposure should it exist;
- 9. Record temperature of every patient upon entering the office;
- 10. Record the temperature and lung efficiency of every team member each day at beginning and end of work period;
- 11. Staff will verbalize symptom checklist with patients
- 12. Enhanced operatory disinfection procedures of all surfaces between patients;
- 13. Utilizing air filtration with the UV-C light and HEPA Filtration units;

- 14. New personal protection equipment like visors, gowns, and masks for our doctors and team to provide barriers against the smallest of germs;
- 15. Introduced protocols to reduce or eliminate airborne aerosols during all dental procedures;
- 16. Enhanced nightly disinfection procedures of equipment and office fixtures like computers, keyboards, telephones, tablets, chairs, doorknobs, and buttons that may be touched unconsciously;
- 17. Disinfection of all outside mail and packages that enter the building;
- 18. Longer appointment times for you to prepare and complete all appointment tasks and duties in the safest and most comprehensive manner;